

Public Private Roads Project



Incentive Plan with Payout Results

Appendix was prepared to follow industry guidelines and standards for accessibility and usability to the extent feasible. If you have difficulty accessing content in this document, please contact Caltrans for assistance.



Pilot Participant Incentive Plan With Payout Results

Version: 3.1

Date: December 26, 2023

Task: 2.a.5, Agreement 82A0002

Prepared By:



Document Control

File Name:	CA-PPRP_Task2.a.5_Pilot-Participant- Results_v3.1.docx	Incentive-Plan-With-
Version Number:	3.1	
Created By:	WSP	November 22, 2023
	Caltrans	December 4, 2023
Reviewed By:	Caltrans	December 18, 2023
Reviewed by:	Caltrans	December 22, 2023
	WSP	December 14, 2023
Modified By:	WSP	December 20, 2023
моаптеа ву:	WSP	December 26, 2023
Approved By:		

CONTENTS

1. I	ntroductionntroduction	1
2. I	3ackground	1
3. I	ncentives Plan	1
3.1	Incentives Breakdown	1
3.2	Incentives Tracking	3
3.3	Incentives Payout Plan	5
3.4	Bring-a-friend tribal recruitment program	6
3	3.4.1 Bring-a-Friend Program Incentives	
4. I	ncentive Payout Results	8
4.1	Incentive Payouts	10
4.2	Gift Card Vendor	12
4.3		
App	endix A: Participant Payout Information by Cohort	
FIG	URES	
Figu Figu Figu Figu Figu Figu	re 1: Example of Incentive Tracking Page for TCA Participants re 2: Example of Incentive Tracking Page for myMiles Participants re 3: Percentage of Incentive Activities Paid	5 10 11 11
TAE	BLES	
Table Table Table Table Table	e 1: Participant Incentive Activity and Amount Breakdown	3 6 7

1. Introduction

The California Road Charge Public/Private Roads Project (the Project) is the next step in California's efforts to study the viability of a Road Charge program in the state. To date, California has led two successful pilots and, as a result of some of the findings, the State made a concerted effort to focus this Project pilot on two distinct populations of the state: rural and tribal communities. Additionally, some participants who are active customers of California's Transportation Corridor Agencies (TCA) participated in a sub-pilot with TCA to evaluate the potential for a tolling entity to act as a road charge account manager.

This pilot participant incentive plan with results details how pilot participants were incentivized for their efforts and engagement throughout the six (6) month pilot. It shows anticipated monetary payouts, completion milestones for payment, the anticipated frequency for payouts, the payout methods by which participants received their incentives, and the final incentive payout amounts.

2. Background

The Project targeted a pilot size of 350 participants from rural communities, 100 participants from tribal communities and 50 participants from the TCA tolling authority. They were recruited from geographically defined rural communities, from the 109 federally recognized tribal nations within California, and from existing customers of Orange County's Transportation Corridor Agencies (TCA). The pilot started collecting data from 288 fully enrolled participants in April 2023 and finished collecting data from those 288 participants at the end of September 2023. Participant stratification, including how many participants from each category, their locations, or other demographic determinants was captured in the Task 2.a.3 Pilot Participant Recruitment Plan with Results.

3. Incentives Plan

For each of the 288 participants, Caltrans, through the project team, paid up to \$250 for their time in participating in the Project. Incentives were paid based on participants completing certain activities (surveys, mileage reporting device installation and active reporting, driving, simulated road charge payments, account closeout, etc.).

Employees of the California State Transportation Agency (CalSTA) or its subsidiary departments, or California elected officials, were not eligible to receive any pilot incentives. This includes employees of the project team prime and subcontractor organizations. CalSTA departments are listed here: https://calsta.ca.gov/departments

3.1 INCENTIVES BREAKDOWN

Incentives were paid based on the completion of certain milestones throughout the Project. Participants were eligible for up to \$250 in incentives if they completed all the prescribed pilot activities. Instructions clearly identifying each milestone and the amounts payable for completion

were provided to participants as part of their onboarding information. Table 1 below provides details on activities and associated incentive payout amounts.

Table 1: Participant Incentive Activity and Amount Breakdown

				Closeout				
Pilot Activities	Onboarding	1	2	3	4	5	6	
Complete all enrollment activities which may include online account establishment, plug-in device installation, mobile app download, and accessing the participant portal	\$55							
Drive at least twenty (20) miles over the course of each month as reported through the installed plug-in device		\$5	\$5	\$5	\$5	\$5	\$5	
Review monthly road charge statements; simulate road charge payments through the Road Charge Account Management Platform no later than the fifteenth (15 th) calendar day of the following month		\$10	\$10	\$10	\$10	\$10	\$10	
Complete the Pre-Pilot Survey	\$25							
Complete the Post-Pilot Survey								\$25
Close out Road Charge Account; Return Mileage Reporting Device								\$55
Total Available	\$80	\$15	\$15	\$15	\$15	\$15	\$15	\$80

If a participant created their account, installed their mileage reporting device, traveled at least 20 miles for four of the six pilot months, simulated payment for each of those four months, completed only the pre-pilot survey, and closed their account, the participant was paid \$195. The breakdown for this payment example is as follows:

Table 2: Example Incentive Payout

Activity	Payment
Account Setup	\$55
Month 1: Drive 20 Miles	\$5
Month 1: Review Statement	\$10
Month 2: Drive 20 Miles	\$5
Month 2: Review Statement	\$10
Month 3: Drive 20 Miles	\$5
Month 3: Review Statement	\$10
Month 4: Drive 20 Miles	\$5
Month 4: Review Statement	\$10
Month 5: Drive < 20 Miles	\$0
Month 5: Do Not Review Statement	\$0
Month 6: Drive < 20 Miles	\$0
Month 6: Do Not Review Statement	\$0
Pre-Survey Completion	\$25
Post-Survey Completion	\$0
Close/Return Device	\$55
Total:	\$195

3.2 INCENTIVES TRACKING

The project team tracked each incentive-eligible activity that a participant completed during the Project. Participants were able to view their incentive-eligible activities, which activities they completed, and incentives earned on the portals for TCA participants and myMiles participants. Upon accessing the participant portal, participants were presented the option to self-identify as an employee of CalSTA, TCA, or its subsidiary departments. If a participant selected "Yes", their incentives tracking table disappeared.

For TCA participants, Figure 1 below shows an example of what they would see when they wanted to review their incentive payouts.

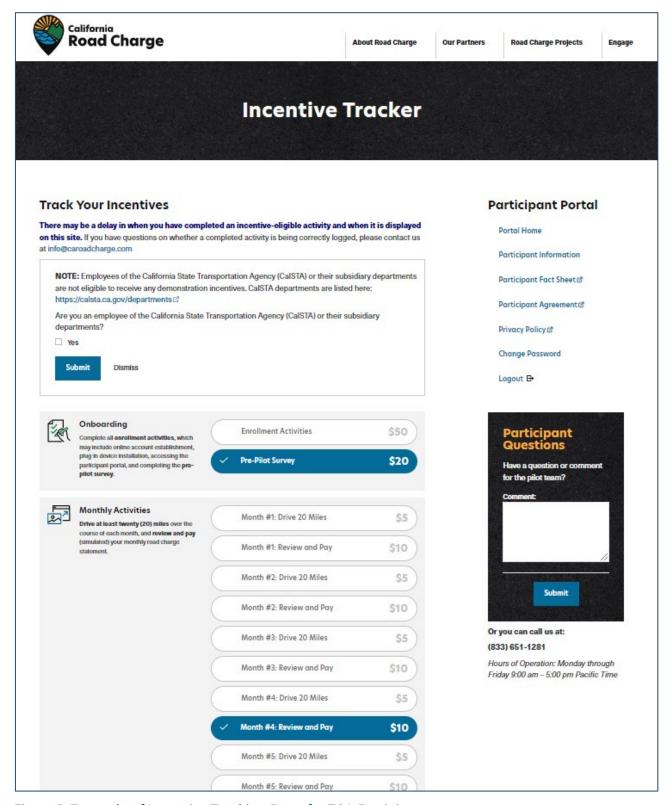


Figure 1: Example of Incentive Tracking Page for TCA Participants

For myMiles participants, which cover the rural and tribal cohors, Figure 2 below shows an example of what they would see when they wanted to review their incentive payouts.

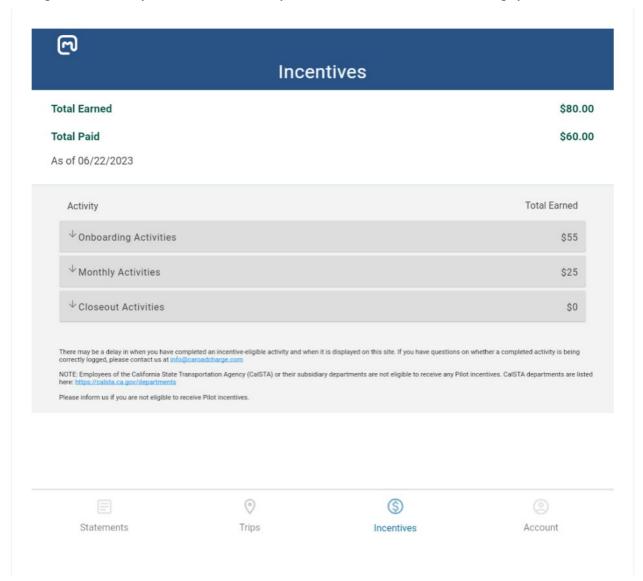


Figure 2: Example of Incentive Tracking Page for myMiles Participants

3.3 INCENTIVES PAYOUT PLAN

Incentives were paid monthly to most participants through emailed electronic Visa gift cards. Initially, physical gift cards sent by regular mail were not available for incentive payout. However, this option was added later in response to many participants expressing frustration with redeeming and using the electronic Visa gift cards. Participants were allowed to change the email address they used to receive the electronic Visa gift card by contacting Pilot Customer Support. Participants were also given the option of switching to a physical card by contacting Pilot

Customer Support. More than 105 participants (36%) chose to receive physical cards when offered a choice.

Incentives were to be paid out no later than the tenth (10th) day of the month following completion of each incentive-eligible activity. For example, if a pilot participant drove at least 20 miles during the month of May 2023 but did not review and simulate payment of their monthly road charge statement, the participant would receive only a \$5 electronic Visa gift card via email by June 10th, 2023. Table 3 below lists the planned incentive payout intervals.

Table 3: Incentive Payout Intervals

Incentive Eligibility Period Range	Incentive Eligibility Period Description	Payout Date (no later than)
03/29/2023 - 04/30/2023	Enrollment, onboarding, pre-pilot survey, and pilot operations – month 1	05/10/2023
05/01/2023 - 05/31/2023	Pilot operations - month 2	06/10/2023
06/01/2023 - 06/30/2023	Pilot operations - month 3	07/10/2023
07/01/2023 - 07/31/2023	Pilot operations - month 4	08/10/2023
08/01/2023 - 08/31/2023	Pilot operations - month 5	09/10/2023
09/01/2023 - 09/30/2023	Pilot operations - month 6	10/10/2023
10/01/2023 - 10/31/2023	Pilot closeout, account closure, device return, and post-pilot survey	11/10/2023

3.4 BRING-A-FRIEND TRIBAL RECRUITMENT PROGRAM

Initial outreach to tribal organizations and communities and the small population of California residents identifying as Native American indicated that tribal populations would be difficult to reach and recruit for participation in the Project.

Due to a low level of tribal participation, the project team encouraged qualified participants to recommend others within their community for qualification and participation in the Project through the Bring-a-Friend program. The Bring-a-Friend program was an optional augmentation to recruiting. The program was implemented through the following steps:

- Qualified and active tribal participants in the pilot were emailed messages inviting them to recommend a fellow tribal member to participate in the Project. The key messages included the essential qualifying criteria.
- Recommended participants then had a data tag associated to the person who recommended them.
- Recommended participants were qualified and confirmed for participation using the same criteria as all tribal members.

Participants who made a recommendation were informed that their friend qualified and was
participating. They also received a periodic message encouraging them to check in with their
friend regarding the Project.

3.4.1 Bring-a-Friend Program Incentives

The Bring-a-Friend program was launched by the project team in early April 2023.

Qualified and active tribal participants in the pilot were sent messages inviting them to recommend up to five fellow tribal member friends to participate in the Project. If a recommended participant qualified and completed essential pilot milestones during the six-month Project, the person who recommended them would receive additional incentive payments. These additional incentives payments could total \$125, depending on milestones completed:

- \$25: Tribal member friend completed enrollment and plugged device into vehicle (referral paid at next monthly payout date)
- \$50: If friend drives at least two months during the Project (paid at end of the Project)
- \$25: If friend drives at least four months during the Project (paid at end of the Project)
- \$25: If friend drives all six months of the Project (paid at end of the Project)

Incentives were paid based on the friends' completion of certain activities (enrollment, driving specified numbers of months), as shown cumulatively in Table 4.

Table 4: Bring-a-Friend Program Incentives Status

Incentive Eligible Activity	Incentive Amount (Per Friend)	Total Friends Completed	Total Incentives Paid
Tribal member friend completed enrollment and plugged device into vehicle	\$25	4	\$100
If friend drives at least two months during Project (paid at end of Project)	\$50	4	\$200
If friend drives at least four months during the Project (paid at end of Project)	\$25	4	\$100
If friend drives all six months of Project (paid at end of Project)	\$25	4	\$100
Potential Per Eligible Referrer (Per Friend):	\$125	Payments Through 11/30/2023	\$500

Although the program did not result in a high number of referrals, those who were referred did drive for all six months of the Project. In that regard, the program was successful.

4. Incentive Payout Results

All 288 participants received incentive payouts for completing at least some incentive-eligible activities. Not all participants completed all the incentives. In fact, only 90 participants completed all 16 activities. A higher number of participants consistently completed eligible activities in the early months of the Project. However, the number of participants completing the activities decreased over the life of the Project. The decline in the number of statements reviewed between each month, for example, is generally attributed to "pilot fatigue", where participation tends to wane toward the end of operations. Any potential findings to this phenomenon will be captured in the Post-pilot participant survey.

Table 5 below outlines the number of participants that completed incentive-eligible activities for each month, the amount of each activity's incentive and the amount paid out for each activity.

Table 5: Incentives Status by Month and Activity

Incentive Eligible Activity	Incentive Amount	Total Eligible Participants Completed	Total Incentives Paid*
Complete Pilot Enrollment Activities	\$55	274	\$15,070
Complete Pre-Pilot Survey	\$25	245	\$6,125
Month 1, April 2023: Drive at least 20 Miles	\$5	271	\$1,355
Month 1, April 2023: Review Statement	\$10	272	\$2,720
Month 2, May 2023: Drive at least 20 Miles	\$5	267	\$1,335
Month 2, May 2023: Statement	\$10	200	\$2,000
Month 3, June 2023: Drive at least 20 Miles	\$5	264	\$1,320
Month 3, June 2023: Review Statement	\$10	200	\$2,000
Month 4, July 2023: Drive at least 20 Miles	\$5	242	\$1,210
Month 4, July 2023: Review Statement	\$10	219	\$2,190
Month 5, August 2023: Drive 20 Miles	\$5	252	\$1,260
Month 5, August 2023: Review Statement	\$10	194	\$1,940
Month 6, September 2023: Drive 20 Miles	\$5	247	\$1,235
Month 6, September 2023: Review Statement	\$10	202	\$2,020
Complete Post-Pilot Survey	\$25	253	\$6,325
Close Pilot Account & Return Device	\$55	240	\$13,695
Potential Per Eligible Participant:	\$250	Payments Through 11/30/2023	\$61,800

^{*} Employees of CalSTA or its departments are not eligible to receive incentive payments. Total amount of incentive dollars paid may not equal total participants who completed an incentive-eligible activity multiplied by the incentive activity dollar amount, as there may be one or more participants who self-declared to be ineligible to receive incentive payments.

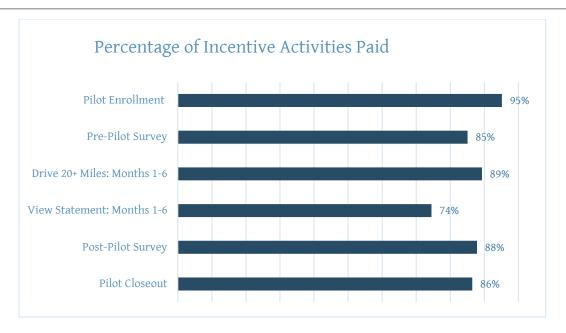


Figure 3: Percentage of Incentive Activities Paid

4.1 INCENTIVE PAYOUTS

Payout information below is broken out by the three cohorts that participated in the pilot: TCA, Rural and Tribal. Figure 4 shows each of the activities for the entire pilot broken down by participation rate by cohort. The data shows that there was very little material difference between the participation rate between the three groups.

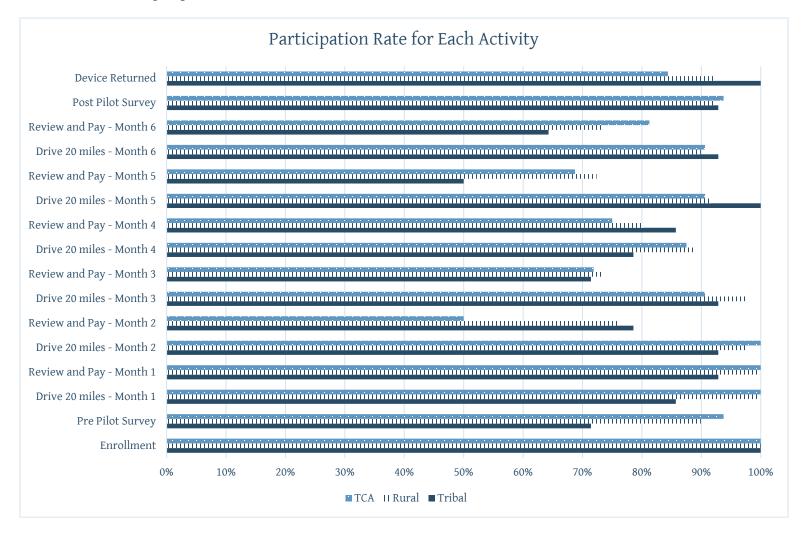


Figure 4: Participation Rate for Each Activity by Cohort

Figures 5 through 7 show breakdowns of incentive payouts for the Project by cohort type, average monthly payments and payout options.

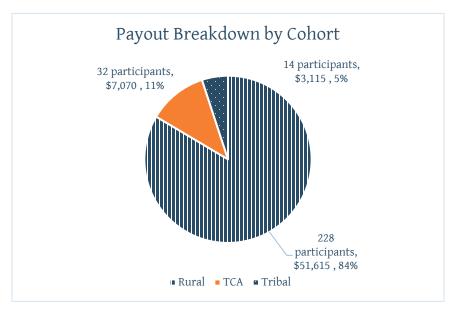


Figure 5: Payout Breakdown by Cohort

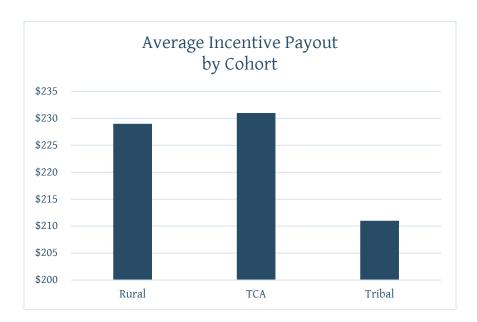


Figure 6: Average Incentive Payout by Cohort

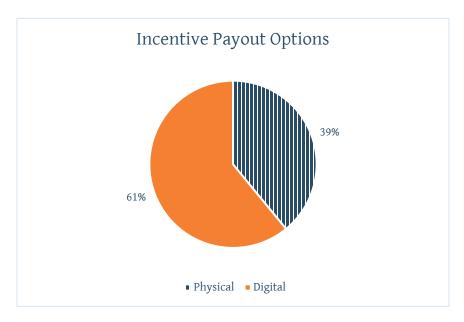


Figure 7: Incentive Payout Options

Eligible participants received payouts for the total amount of incentives they were eligible to receive, based on completed activities, either via a mailed Visa gift card or an electronic Visa gift card. A *sanitized* list of all participants, which participants received incentives, their selected payout method, total incentive payout amount, and which incentive activities they completed are documented by phase in Tables 6 through 8 in Appendix A.

4.2 GIFT CARD VENDOR

Giftogram was selected as the gift card vendor for the Project. Giftogram's features and capabilities match many other competitors. The company was chosen primarily due to its support and services.

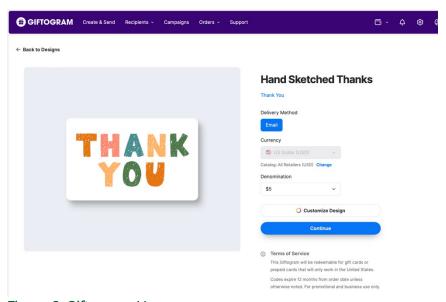


Figure 8: Giftogram Homepage

4.3 PAYOUT FINDINGS

There were five primary findings from administering the incentive payouts for this pilot.

Finding 1: Incentives Are Highly Regarded

Based on the high number of emails received about incentives, it was clear that the participants were very interested in receiving the rewards that were promised them to participate in this pilot.

Finding 2: Paying Incentives in Monthly Amounts Was Overly Complex

Paying out incentives on a monthly basis instead of at the end increased the number of hours required to support the incentive program. These extra hours were spent facilitating the incentive payouts, answering questions on how to redeem the incentives, and tracking and managing the association of the activities to the incentives.

Finding 3: Visa Gift Cards Are Overly Restrictive

Using only Visa gift cards as the actual vehicle for the incentive payouts added to the complexity of the incentive program. Also because of how the Visa gift cards worked, it was very apparent that there was a certain level of difficulty built into the method required to redeem the Visa gift card that led to quite a few frustrated participants. Lastly, once a Visa gift card has been sent to a participant, it cannot be tracked or resent if lost. This means that there was no way to determine how many participants actually redeemed their incentives.

Visa Card Restrictions

Visa gift cards were the desired payment method chosen by Caltrans. Although this option would seem to give participants the most flexibility as Visa is accepted in almost every single establishment in person or online, the reality is that a Visa gift card is anything but flexible. Very strict usage allowances prevent Visa gift cards from being flexible. The most restrictive rule that causes a Visa gift card to be inconvenient is that a card cannot be used in a split bill scenario. This means that the Visa gift card cannot be used to pay a portion of the purchase price of a good or service. As a consequence, a Visa gift card in a small denomination (e.g., \$5) must be used for something that costs \$5 or less. This resulted in many participants ending up with gift cards that had an amount left on the card that they could not figure out how to use.

Finding 4: Physical Card Option

For the first two months of the pilot, the only option for participants was a digital Visa gift card. During those first two months, a sufficient number of people complained about the difficulty they encountered in redeeming the digital version that a second option was offered – namely a physical Visa gift card. A large number of participants (107) requested to be switched to the physical Visa gift cards. The number of complaints about redeeming the gift cards declined significantly, but the issues with the mechanisms of how the Visa gift card could be used still remained. As a result of adding the physical card option, the Project team spent an additional \$5,200 on shipping, handling and collateral for the last four months of the Pilot.

Finding 5: Delivery Will Never Reach 100%

For the first two months of the Pilot, the primary delivery mechanism for the Visa gift cards was sending digital Visa gift cards via email. From the third month to the end of the Pilot, there were two delivery mechanisms: email and physical mail. Both of these options are standard means for sending information to people, but they are not foolproof and require constant care and oversight to ensure that participants receive the incentive payouts they are expecting.

- For email, the biggest issue was when participants changed their email addresses and did not inform us. The second biggest issue was when the emails went to the participants' spam or junk folders. Neither of these issues can be regulated by oversight and can only be remedied if the participant directly contacted Customer Support.
- For physical mail, the biggest issue is not having the correct address. This occurred either because the participant did not give us the correct address, or they had moved. Similar to the email issue, this problem cannot be regulated by oversight and can only be remedied if the participant reached out to us directly.

As a result of delivery not always reaching 100% and the limitations of how Visa gift cards can be tracked, there were instances in which participants informed us that they had not received their Visa gift cards. These participants were issued new gift cards. In total, an additional \$590 in incentives were sent to account for lost Visa gift cards.

Recommendations for Pilot Incentives

1. Do use incentives – they work!

But...

- 2. Do not use Visa gift cards.
- 3. Use a gift card company that offers a catalog of gift cards that participants can self-select.
- 4. Pay all incentives out at the end of the pilot.

Appendix A: Participant Payout Information by Cohort

Attached as separate document.

Table 6: Payout by Participant for TCA Participants

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0007	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	√	✓	✓	✓	✓	✓	√	✓	✓	✓	✓
1001-0010	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
1001-0011	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0027	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0035	\$ 215	Electronic Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓		✓
1001-0039	\$ 240	Electronic Visa Card	√	√	✓	√	√		√		√	√	√	√	√	✓	√	✓
1001-0041	\$ 210	Electronic Visa Card	√	√	✓	√	√		√		√		√		√	✓	√	√
1001-0058	\$ 215	Physical Visa Card	√	√	✓	√	√			\	√	√	√		√		√	√
1001-0062	\$ 230	Electronic Visa Card	√	√	✓	√	√		√		√	√	√	√	√	✓	√	✓
1001-0070	\$ 255	Electronic Visa Card	√	√	✓	√	√	√	√	\	√	√	√	√	√	✓	√	✓
1001-0072	\$ 185	Electronic Visa Card	√		✓	√	√	√	√	\	√	√	√	√				√
1001-0074	\$ 250	Electronic Visa Card	√	√	✓	√	√	√	√	\	√	√	√	√	√	✓	√	✓
1001-0086	\$ 235	Physical Visa Card	√	√	✓	√	√		√	\	√	√		√	√	✓	√	✓
1001-0090	\$ 200	Electronic Visa Card	√	√	✓	√	√		√		√		√		√		√	✓
1001-0093	\$ 240	Electronic Visa Card	✓	✓	✓	√	√		✓	√	√	✓	✓	√	√	✓	√	√
1001-0112	\$ 245	Electronic Visa Card	✓	✓	✓	√	√	√	✓	√		✓	✓	√	√	✓	√	
1001-0117	\$ 245	Physical Visa Card	√	✓	√	√	√	√	√	√		✓	√	√	√	✓	√	√
1001-0120	\$ 240	Physical Visa Card	√	√	√	√	√	√	√	√	√		√	√	√	√	√	√
1001-0133	\$ 230	Electronic Visa Card	√	√	√	√	√		√		√	√	√	✓	√	√	√	√
1001-0141	\$ 260	Electronic Visa Card	√	√	√	√	√	√	√	√	√	√	√		√	√	√	√

Appendix A: Participant Payout Information by Cohort

Attached as separate document.

Table 6: Payout by Participant for TCA Participants

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0007	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	√	✓	✓	✓	✓	✓	√	✓	✓	✓	✓
1001-0010	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
1001-0011	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0027	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0035	\$ 215	Electronic Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓		✓
1001-0039	\$ 240	Electronic Visa Card	√	√	✓	√	√		√		√	√	√	√	√	✓	√	✓
1001-0041	\$ 210	Electronic Visa Card	√	√	✓	√	√		√		√		√		√	✓	√	√
1001-0058	\$ 215	Physical Visa Card	√	√	✓	√	√			\	√	√	√		√		√	√
1001-0062	\$ 230	Electronic Visa Card	√	√	✓	√	√		√		√	√	√	√	√	✓	√	✓
1001-0070	\$ 255	Electronic Visa Card	√	√	✓	√	√	√	√	\	√	√	√	√	√	✓	√	✓
1001-0072	\$ 185	Electronic Visa Card	√		✓	√	√	√	√	\	√	√	√	√				√
1001-0074	\$ 250	Electronic Visa Card	√	√	✓	√	√	√	√	\	√	√	√	√	√	✓	√	✓
1001-0086	\$ 235	Physical Visa Card	√	√	✓	√	√		√	\	√	√		√	√	✓	√	✓
1001-0090	\$ 200	Electronic Visa Card	√	√	✓	√	√		√		√		√		√		√	✓
1001-0093	\$ 240	Electronic Visa Card	✓	✓	✓	√	√		✓	√	√	✓	✓	✓	√	✓	√	√
1001-0112	\$ 245	Electronic Visa Card	✓	✓	✓	√	√	✓	✓	√		✓	✓	✓	√	✓	√	
1001-0117	\$ 245	Physical Visa Card	√	✓	√	√	√	√	√	√		✓	√	√	√	✓	√	√
1001-0120	\$ 240	Physical Visa Card	√	√	√	√	√	√	√	√	√		√	√	√	√	√	√
1001-0133	\$ 230	Electronic Visa Card	√	√	√	√	√		√		√	√	√	✓	√	√	√	√
1001-0141	\$ 260	Electronic Visa Card	√	√	√	√	√	√	√	√	√	√	√		√	√	√	√

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0147	\$ 195	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
1001-0152	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
1001-0163	\$ 165	Electronic Visa Card	√	✓	✓	√	√			√		✓		✓		✓	√	
1001-0176	\$ 130	Electronic Visa Card	√	✓	✓	✓	✓		√								√	√
1001-0179	\$ 195	Electronic Visa Card	√	✓	√	√	√				✓		√		✓		✓	√
1001-0180	\$ 260	Electronic Visa Card	√	✓	√	√	√	√	√	√	√	√	√		✓	√	✓	
1001-0194	\$ 230	Electronic Visa Card	√	✓	√	√	√		√	√	√		√	√	√	√	✓	√
1001-0200	\$ 300	Electronic Visa Card	√	✓	√	√	√		√	√	√	√	√		✓	√	✓	√
1001-0212	\$ 300	Electronic Visa Card	√	✓	√	√	√		√		✓	✓	√	√	√		✓	√
1001-0240	\$ 220	Electronic Visa Card	✓	✓	✓	✓	✓		✓		✓		✓	✓	✓	✓	✓	✓
1001-0248	\$ 215	Physical Visa Card	√		√	√	√	✓	√	✓	✓	√	√		✓	√	√	√
1001-0267	\$ 250	Electronic Visa Card	√	√	√	√	√	√	√	√	√	√	√	√	√	√	✓	√

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0147	\$ 195	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
1001-0152	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
1001-0163	\$ 165	Electronic Visa Card	√	✓	✓	√	√			√		✓		✓		✓	√	
1001-0176	\$ 130	Electronic Visa Card	√	✓	✓	✓	✓		√								√	√
1001-0179	\$ 195	Electronic Visa Card	√	✓	√	√	√				✓		√		✓		✓	√
1001-0180	\$ 260	Electronic Visa Card	√	✓	√	√	√	√	√	√	√	✓	√		✓	√	✓	
1001-0194	\$ 230	Electronic Visa Card	√	✓	√	√	√		√	√	√		√	√	√	√	✓	√
1001-0200	\$ 300	Electronic Visa Card	√	✓	√	√	√		√	√	√	✓	√		✓	√	✓	√
1001-0212	\$ 300	Electronic Visa Card	√	✓	√	√	√		√		✓	✓	√	√	√		✓	√
1001-0240	\$ 220	Electronic Visa Card	✓	✓	✓	✓	✓		✓		✓		✓	✓	✓	✓	✓	✓
1001-0248	\$ 215	Physical Visa Card	√		√	√	√	✓	√	✓	✓	√	√		✓	√	✓	√
1001-0267	\$ 250	Electronic Visa Card	√	√	√	√	√	√	√	√	√	√	√	√	√	√	✓	√

Table 7: Payout by Participant for Tribal Participants

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0030	\$ 210	Electronic Visa Card	✓		✓	√	✓		✓	✓		√	√	✓	√	√	✓	√
1001-0037	\$ 225	Electronic Visa Card	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0056	\$ 240	Electronic Visa Card	√	√	√	√	√	√	√	\	√	√	√		√	√	\	✓
1001-0059	\$ 240	Physical Visa Card	√	√	✓	✓	√	✓	√	√	√	✓	✓	√	✓		√	✓
1001-0121	\$ 250	Electronic Visa Card	√	✓	√	√	✓	✓	✓	✓								
1001-0148	\$ 150	Electronic Visa Card	√	✓	√	✓	√	✓	√	√	√	✓	✓		✓			✓
1001-0149	\$ 245	Electronic Visa Card	√	✓		√	√	✓	√	√	√	✓	✓	√		✓	✓	✓
1001-0165	\$ 220	Electronic Visa Card	√	✓	√	✓	√	✓				√	✓		✓	✓	✓	✓
1001-0169	\$ 175	Electronic Visa Card	√						√		√	✓	✓		✓	✓	✓	✓
1001-0174	\$ 145	Electronic Visa Card	√	√	√	✓	√		√		√		√		✓		✓	✓
1001-0182	\$ 230	Physical Visa Card	√	√	√	✓	√	✓	√	√	√	√	√		✓		✓	✓
1001-0206	\$ 245	Electronic Visa Card	√	√	√	√	√	√	√	√		✓	√	√	✓	✓	✓	✓
1001-0210	\$ 150	Physical Visa Card	√	√	√	√	√	√	√		√		√				√	√
1001-0221	\$ 225	Physical Visa Card	√		√	√	√	√	√	✓	√	√	√	√	√	√	√	✓

Table 8: Payout by Participant for Rural Participants

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0001	\$ 240	Physical Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0002	\$ 215	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓		✓	✓			✓		✓	√
1001-0003	\$ 230	Electronic Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓		✓		✓	√
1001-0004	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0005	\$ 250	Physical Visa Card	√	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0006	\$ 95	Electronic Visa Card	√		✓	✓	√		✓		✓		✓		✓			√
1001-0008	\$ 155	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓		✓		✓
1001-0009	\$ 230	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓	✓	✓	✓	
1001-0012	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0013	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0014	\$ 250	Electronic Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0015	\$ 220	Electronic Visa Card	✓	√	✓	✓	√		✓		✓	✓	✓	✓	✓		✓	√
1001-0016	\$ 230	Electronic Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓		✓		✓	√
1001-0017	\$ 250	Electronic Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	√
1001-0018	\$ 250	Electronic Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	√
1001-0019	\$ 250	Electronic Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	√
1001-0020	\$ 250	Physical Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	√
1001-0021	\$ 250	Physical Visa Card	✓	√	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0022	\$ 140	Physical Visa Card	✓		✓	✓	√	✓	✓		✓	✓		✓			✓	
1001-0023	\$ 250	Physical Visa Card	√	√	√	✓	√	√	✓	√	✓	✓	✓	✓	✓	√	✓	√
1001-0024	\$ 290	Physical Visa Card	√	√	√	✓	√	√	✓	√	✓	✓	✓	✓	✓	√	✓	√
1001-0025	\$ 250	Electronic Visa Card	√	✓	✓	✓	✓	√	√	✓	√	√	√	√	✓	✓	✓	√
1001-0026	\$ 215	Electronic Visa Card	√		✓	√	✓	√	√	✓	√	√	√		✓	✓	✓	√
1001-0028	\$ 250	Electronic Visa Card	√	✓	✓	✓	✓	✓	✓	✓	√	✓	✓	✓	√	√	✓	√

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0029	\$ 190	Electronic Visa Card	✓		✓	✓	✓		✓		✓	\checkmark			✓	✓	✓	✓
1001-0031	\$ 240	Physical Visa Card	√	✓	✓	✓	√	✓	✓	√	√	√		✓		√	✓	√
1001-0032	\$ 170	Electronic Visa Card	√	√	√	√	√	✓	✓	√	√	√	√	√	✓	√		√
1001-0033	\$ 225	Electronic Visa Card	√	√	√	√	√	√	√	√		√	√		√		✓	✓
1001-0034	\$ 230	Electronic Visa Card	√	√	√	√	√	√	√		√	√	√		√	√	✓	
1001-0036	\$ 240	Physical Visa Card	√	√	√	√	√	√	√	√	√	√	√	√	√		✓	√
1001-0038	\$ 250	Physical Visa Card	√	√	√	√	√	✓	✓	√	√	√	√	√	✓	√	✓	✓
1001-0040	\$ 230	Physical Visa Card	√	√	✓	✓	√	√	✓		√	√	√		√	√	✓	✓
1001-0042	\$ 250	Physical Visa Card	√	√	✓	✓	√	√	✓	√	√	√	√	√	√	√	✓	✓
1001-0043	\$ 250	Physical Visa Card	√	√	√	√	✓	√	√	✓	√	√	✓	√	✓	√	✓	√
1001-0044	\$ 220	Physical Visa Card	√	√	√	√	√	√	√		√		√		√	√	✓	√
1001-0045	\$ 240	Electronic Visa Card	√	√	√	√	√		✓	√	√	√	√	√	√	√	✓	√
1001-0046	\$ 220	Physical Visa Card	√	√	√	√	√	√	√		√		√	√	√		✓	√
1001-0047	\$ 210	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓		✓		✓		✓		✓	✓
1001-0048	\$ 230	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓
1001-0049	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0050	\$ 230	Physical Visa Card	✓	✓	✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓	✓
1001-0051	\$ 250	Electronic Visa Card	✓	✓	√	√	√	✓	✓	√	√	√	√	✓	✓	√	✓	✓
1001-0052	\$ 250	Physical Visa Card	✓	✓	√	√	√	✓	✓	√	√	√	√	✓	✓	√	✓	✓
1001-0053	\$ 230	Electronic Visa Card	✓	✓	√	√	√	✓	✓		√		√	✓	✓	√	✓	✓
1001-0054	\$ 240	Physical Visa Card	✓	✓	√	√	√		✓	√	√	√	√	✓	✓	√	✓	✓
1001-0055	\$ 250	Electronic Visa Card	√	√	√	√	√	✓	✓	√	√	√	√	√	✓	√	✓	√
1001-0057	\$ 250	Electronic Visa Card	√	√	√	√	√	✓	✓	√	√	√	√	√	✓	✓	✓	√
1001-0060	\$ 255	Electronic Visa Card	√	√	√	√	√	✓	✓	√	√	√	√	√	✓	√	✓	√
1001-0061	\$ 200	Electronic Visa Card	✓	✓	✓	✓	✓		✓		✓		✓		✓		✓	✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0063	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	
1001-0064	\$ 245	Physical Visa Card	✓	✓	✓	✓	√	√	✓	√		✓	✓	✓	✓	✓	✓	√
1001-0065	\$ 250	Physical Visa Card	✓	✓	√	√	✓	√	✓	✓	✓	✓	✓	√	✓	√	✓	√
1001-0066	\$ 240	Electronic Visa Card	√	√	√	√	√	√	✓	√	√	√	√	√	✓		✓	√
1001-0067	\$ 155	Physical Visa Card	√	√	√	√	√	√	✓		√		√		✓		✓	√
1001-0068	\$ 185	Electronic Visa Card	√		√	√	√		✓		✓		√		✓	√	✓	√
1001-0069	\$ 220	Electronic Visa Card	√		√	√	√	√	✓	✓		✓	√	√	✓	√	✓	
1001-0071	\$ 250	Physical Visa Card	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0073	\$ 250	Electronic Visa Card	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0075	\$ 140	Physical Visa Card	√	✓	✓	✓			✓	✓		✓		✓		✓		✓
1001-0076	\$ 200	Physical Visa Card	√		✓	✓	✓		✓	✓		✓	✓	✓	✓		✓	✓
1001-0077	\$ 225	Electronic Visa Card	√		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0078	\$ 250	Electronic Visa Card	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0080	\$ 220	Physical Visa Card	√	✓	✓	√	√	✓	✓		✓		✓	✓	✓		✓	√
1001-0081	\$ 185	Physical Visa Card	√	✓	✓	√	√	✓	✓		✓		✓		✓			√
1001-0082	\$ 250	Physical Visa Card	√	✓	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0083	\$ 250	Physical Visa Card	√	✓	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0084	\$ 250	Electronic Visa Card	√	✓	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓		✓	√
1001-0085	\$ 205	Physical Visa Card	√		✓	√	√		✓		✓	✓	✓	✓	✓	✓	✓	√
1001-0087	\$ 240	Physical Visa Card	√	✓	✓	√	√	✓	✓	✓	✓	✓	✓		✓	✓	✓	√
1001-0088	\$ 175	Physical Visa Card	√	✓	✓	√	√		✓		✓		✓		✓			√
1001-0089	\$ 125	Electronic Visa Card	√		✓	√												✓
1001-0091	\$ 235	Electronic Visa Card	√	√	√	√	√	✓	✓	✓		✓		✓	✓		✓	√
1001-0092	\$ 220	Electronic Visa Card	√	√	√	√	√	✓		✓				✓		✓	✓	√
1001-0094	\$ 185	Electronic Visa Card	✓	✓	✓	✓	✓		✓		✓	✓	✓		✓			✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0095	\$ 235	Physical Visa Card	✓	✓	✓	✓	✓	✓		✓	✓		✓	✓	✓	✓	✓	✓
1001-0096	\$ 230	Electronic Visa Card	✓	✓	<	✓	✓	√	✓	√	✓	√	✓		✓		√	√
1001-0097	\$ 240	Physical Visa Card	√	√	√	√	√		√	√	√	√	√	√	√	√	√	✓
1001-0098	\$ 240	Electronic Visa Card	√	√	√	√	√		√	√	√	√	√	√	√	√	√	✓
1001-0099	\$ 240	Electronic Visa Card	√	√	√	√	√	√	√		√	√	√	√	√	√	√	✓
1001-0100	\$ 200	Physical Visa Card	√	√	√	√	√		√		✓		√		✓		✓	✓
1001-0101	\$ 240	Electronic Visa Card	√	√	√	√	√		√	√	✓	√	√	√	✓	√	✓	✓
1001-0102	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0103	\$ 200	Electronic Visa Card	✓	✓	√	✓	✓		✓		✓		✓		✓		✓	✓
1001-0104	\$ 195	Physical Visa Card	✓		√	✓		✓	✓	✓		✓	✓		✓		✓	✓
1001-0105	\$ 230	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓	✓	✓	✓	
1001-0106	\$ 250	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	
1001-0107	\$ 255	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓		✓		√	✓	✓
1001-0108	\$ 230	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓		✓		✓	✓	✓	√	✓	✓
1001-0109	\$ 225	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓	✓		✓				√	✓	✓
1001-0110	\$ 195	Electronic Visa Card	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	✓
1001-0111	\$ 135	Physical Visa Card	✓	√	√	✓	✓		✓			✓		✓		√		✓
1001-0113	\$ 250	Physical Visa Card	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	✓
1001-0114	\$ 240	Physical Visa Card	✓	√	√	✓	✓	✓	✓		✓	✓	✓	✓	✓	√	✓	✓
1001-0115	\$ 240	Electronic Visa Card	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓		✓	√	✓	✓
1001-0116	\$ 250	Electronic Visa Card	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	
1001-0118	\$ 245	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
1001-0119	\$ 175	Physical Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓		✓		✓	✓
1001-0122	\$ 250	Physical Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	✓
1001-0123	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0124	\$ 195	Physical Visa Card	✓	√	✓	√	✓	✓	✓	✓	✓	√	✓	✓	✓	✓	✓	✓
1001-0125	\$ 215	Electronic Visa Card	√	√					√		√	√	√		√	√	✓	✓
1001-0126	\$ 220	Electronic Visa Card	√	√	√	✓	√	✓	√		√	√	√		√		✓	✓
1001-0127	\$ 240	Physical Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0128	\$ 160	Electronic Visa Card	√		√	✓	√	✓	√		√		√		√			√
1001-0129	\$ 205	Electronic Visa Card	√	√	√	√	√		√		√		√		√		✓	√
1001-0130	\$ 225	Electronic Visa Card	√		√	√	√	✓	√	✓	√	√	√	√	√	√	✓	√
1001-0131	\$ 240	Physical Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0132	\$ 270	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓
1001-0134	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓		✓	✓	
1001-0135	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0136	\$ 250	Electronic Visa Card	√	√	√	✓	√	✓	√	√	√	√	√	√	√	√	✓	\
1001-0137	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓
1001-0138	\$ 185	Electronic Visa Card	✓	√	√	√	✓	✓	✓	✓	✓		✓	√	✓	✓	✓	
1001-0139	\$ 250	Electronic Visa Card	✓	√	√	√	✓	✓	✓	✓	✓	✓	✓	√	✓	✓	✓	✓
1001-0140	\$ 250	Electronic Visa Card	✓	✓	✓	√	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓
1001-0142	\$ 260	Electronic Visa Card	✓	✓	✓	√	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓
1001-0143	\$ 250	Physical Visa Card	✓	✓	✓	√	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓
1001-0144	\$ 250	Electronic Visa Card	✓	✓	✓	√	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓
1001-0145	\$ 240	Physical Visa Card	✓	✓	✓	√	✓		✓	√	✓	✓	✓	✓	✓	✓	✓	
1001-0146	\$ 250	Electronic Visa Card	✓	✓	✓	√	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓
1001-0150	\$ 100	Electronic Visa Card	✓	√	✓	√			✓									√
1001-0151	\$ 210	Physical Visa Card	✓	√	✓	✓	✓	✓	✓		✓		✓		✓		✓	√
1001-0153	\$ 200	Electronic Visa Card	✓	✓	√	√	✓		✓		✓		✓		✓		✓	✓
1001-0154	\$ 240	Physical Visa Card	✓	✓	✓	√	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0155	\$ 240	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
1001-0156	\$ 240	Electronic Visa Card	√	√	√	√	√	✓	√	√	✓	✓	√		√	√	✓	✓
1001-0157	\$ 240	Electronic Visa Card	✓	√	✓	√	√	✓	✓	√	✓	✓	✓		<	✓	✓	✓
1001-0158	\$ 250	Electronic Visa Card	√	√	√	√	√	✓	√	√	✓	✓	√	√	√	√	✓	✓
1001-0159	\$ 250	Physical Visa Card	√	√	√	√	√	✓	√	√	✓	✓	√	√	√	√	✓	✓
1001-0160	\$ 230	Electronic Visa Card	√	✓	√	✓	✓	✓	✓		✓		√	√	√	√	✓	√
1001-0161	\$ 250	Electronic Visa Card	√	√	√	√	√	✓	√	√	✓	✓	√	√	√	√	✓	√
1001-0162	\$ 250	Physical Visa Card	√	√	√	√	√	✓	√	√	√	✓	√	√	√	√	✓	√
1001-0164	\$ 245	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓
1001-0166	\$ 240	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓
1001-0167	\$ 225	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓				✓	✓
1001-0168	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0170	\$ 175	Electronic Visa Card	✓	√	√	√	✓		✓		✓		√		√			✓
1001-0171	\$ 240	Electronic Visa Card	✓	√	√	√	✓	✓	✓		✓	✓	√	√	√	√	✓	✓
1001-0172	\$ 250	Electronic Visa Card	✓	√	√	√	✓	✓		✓	✓	✓	√	√		✓	✓	✓
1001-0173	\$ 220	Physical Visa Card	✓	✓	√	✓	✓	✓	✓		✓		√	✓	√		✓	✓
1001-0175	\$ 210	Electronic Visa Card	✓	✓	√	✓	✓		✓		✓		√		√	√	✓	✓
1001-0177	\$ 215	Electronic Visa Card	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
1001-0178	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0181	\$ 225	Electronic Visa Card	✓		√	✓	✓	√	✓	✓	✓	✓	√	✓	√	√	✓	
1001-0183	\$ 220	Physical Visa Card	✓	✓	√	✓	✓	✓	✓		✓		√	✓	√		✓	✓
1001-0184	\$ 230	Physical Visa Card	✓	✓	✓	✓	✓		✓	✓	√	✓	✓		√	√	✓	√
1001-0185	\$ 220	Physical Visa Card	✓	√	✓	✓	✓	✓	✓		√		✓	✓	√		✓	√
1001-0186	\$ 245	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓		✓	✓	✓
1001-0187	\$ 235	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓		✓		✓		✓	✓	✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0188	\$ 250	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
1001-0189	\$ 215	Electronic Visa Card	√	✓	<	✓	√	√	√	√	✓						✓	✓
1001-0190	\$ 250	Electronic Visa Card	√	✓	✓	✓	√	√	√	√	✓	√	√	√	✓	√	✓	✓
1001-0191	\$ 250	Physical Visa Card	√	✓	✓	✓	√	√	√	√	✓	√	√	√	✓	√	✓	
1001-0192	\$ 200	Electronic Visa Card	√	✓	✓	✓	√		✓		√	√	√	√	✓			✓
1001-0193	\$ 250	Physical Visa Card	√	✓	✓	✓	√	√	√	√	✓	√	√	√	✓	√	✓	✓
1001-0195	\$ 250	Physical Visa Card	√	✓	✓	✓	√	√	√	√	✓	√	√	√	✓	√	✓	✓
1001-0196	\$ 190	Electronic Visa Card	√	✓	√	√	√		✓	√	✓	✓	√	√	✓	√	✓	✓
1001-0197	\$ 210	Physical Visa Card	√	√	✓	√	√	√	√		√		√		√		✓	✓
1001-0198	\$ 230	Physical Visa Card	√	√	✓	√	√		✓	√	√	√	√		√	√	✓	✓
1001-0199	\$ 250	Electronic Visa Card	√	√	✓	√	√	√	√	√	√	√	√	√	√	√	✓	✓
1001-0201	\$ 250	Physical Visa Card	√	✓	√	√	√	√	√	√	✓	✓	√	√	✓	√	✓	
1001-0202	\$ 205	Physical Visa Card	√		✓	√	√	√	√		√	√	√	√	√		✓	✓
1001-0203	\$ 255	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
1001-0204	\$ 130	Electronic Visa Card	✓		✓	✓	✓	✓	✓		✓		✓		✓		✓	✓
1001-0205	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0207	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0208	\$ 215	Electronic Visa Card	✓		√	✓			✓	✓	✓	✓	✓					✓
1001-0209	\$ 250	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	✓
1001-0211	\$ 240	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓		✓	✓	✓	✓	✓	√	✓	✓
1001-0214	\$ 200	Electronic Visa Card	✓	✓	√	✓	✓		✓		✓		✓		✓		✓	✓
1001-0215	\$ 220	Physical Visa Card	√	✓	√	✓	√	✓	✓	✓			√			√	✓	√
1001-0216	\$ 235	Physical Visa Card	√	✓	√	✓	√	✓	✓	✓		✓		√		✓	✓	✓
1001-0217	\$ 210	Electronic Visa Card	√		√	✓	√	✓	✓	✓			√	√	✓	√	✓	✓
1001-0218	\$ 210	Electronic Visa Card	✓	✓	✓	✓	✓		✓		✓	✓		✓			✓	✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0219	\$ 255	Electronic Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0220	\$ 250	Electronic Visa Card	✓	✓	√	√	√	✓	✓	√	✓	✓	✓	✓	✓	√	✓	✓
1001-0222	\$ 215	Physical Visa Card	✓		√	√	√	✓	✓	√	✓	✓	✓	✓	✓		✓	✓
1001-0223	\$ 230	Electronic Visa Card	√	√	✓	✓	✓	√	✓		√		√	√	✓	✓	✓	√
1001-0224	\$ 250	Electronic Visa Card	√	√	✓	✓	✓	√	✓	✓	√	√	√	√	✓	✓	✓	√
1001-0225	\$ 320	Physical Visa Card	√	√	√	√	√	√	✓	√	√	√	√	✓	√	√	✓	\
1001-0226	\$ 240	Electronic Visa Card	√	✓	√	✓	✓		✓		√	✓	√	✓	√	√	✓	√
1001-0227	\$ 185	Electronic Visa Card	√		√	√	√		✓	√		✓	√	✓	√	√		✓
1001-0228	\$ 240	Physical Visa Card	√	√	√	√	√	√	✓	√	√	√	√	✓	√		✓	✓
1001-0229	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
1001-0230	\$ 240	Electronic Visa Card	√	√	√	√	√		✓	√	√	√	√	√	√	√	✓	<
1001-0231	\$ 230	Physical Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓		✓	✓	✓	✓
1001-0232	\$ 215	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓		✓					✓	✓
1001-0233	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0234	\$ 210	Electronic Visa Card	✓		√	√	√	✓	✓	√			✓	✓	✓	√	✓	✓
1001-0235	\$ 250	Physical Visa Card	✓	✓	√	√	√	✓	✓	√	✓	✓	✓	✓	✓	√	✓	✓
1001-0236	\$ 250	Electronic Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	√
1001-0237	\$ 250	Physical Visa Card	✓	✓	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	✓
1001-0238	\$ 245	Physical Visa Card	✓	✓	✓	√	√	✓	✓	√		✓	✓	✓	✓	✓	✓	✓
1001-0239	\$ 210	Electronic Visa Card	✓	✓	√	√	√		✓		✓	✓	✓		✓		✓	✓
1001-0241	\$ 210	Electronic Visa Card	✓	✓	✓	√	√	✓	✓		✓		✓		✓		✓	√
1001-0242	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√
1001-0243	\$ 250	Electronic Visa Card	√	✓	√	✓	√	✓	✓	√	✓	✓	✓	✓	√	√	✓	✓
1001-0244	\$ 210	Physical Visa Card	√	√	√	√	√		✓		√		√	✓	✓		✓	✓
1001-0245	\$ 250	Electronic Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)	Month 3 - Drive 20 miles (\$5)	Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0246	\$ 240	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	\checkmark	✓	✓	✓		✓	✓
1001-0247	\$ 250	Physical Visa Card	✓	✓	<	<	√	√	✓	√	✓	√	√	✓	✓	✓	✓	✓
1001-0249	\$ 250	Electronic Visa Card	√	√	✓	✓	√	√	✓	√	√	√	√	✓	√	√	✓	✓
1001-0250	\$ 250	Electronic Visa Card	√	√	✓	✓	√	√	✓	√	√	√	√	✓	√	√	✓	✓
1001-0251	\$ 240	Physical Visa Card	√	√	✓	✓	√	√	✓	√	√	√	√		√	√	✓	✓
1001-0252	\$ 250	Physical Visa Card	√	√	✓	✓	√	√	✓	√	√	√	√	✓	√	√	✓	✓
1001-0253	\$ 250	Electronic Visa Card	√	√	✓	✓	√	√	✓	√	√	√	√	✓	√	√	✓	
1001-0254	\$ 250	Physical Visa Card	√	√	√	√	✓	√	√	√	✓	√	√	✓	✓	√	✓	√
1001-0255	\$ 250	Physical Visa Card	✓	√	√	√	√	√	√	√	√	√	√	√	√	√	✓	✓
1001-0256	\$ 230	Physical Visa Card	✓	√	√	√	√		√	√	√	√	√	✓	√		✓	✓
1001-0257	\$ 105	Electronic Visa Card	✓	√	√	√	√		√									✓
1001-0258	\$ 240	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓
1001-0259	\$ 240	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	
1001-0260	\$ 250	Electronic Visa Card	✓	✓	√	√	√	✓	✓	✓	✓	√	✓	✓	✓	√	✓	✓
1001-0261	\$ 250	Physical Visa Card	✓	✓	√	√	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	✓	✓
1001-0262	\$ 245	Physical Visa Card	✓	✓	√	√	✓	✓		✓	✓	√	✓	✓	✓	√	✓	✓
1001-0263	\$ 165	Electronic Visa Card	✓	✓	√	√	✓		✓	✓	✓		✓		✓	√	✓	✓
1001-0264	\$ 230	Electronic Visa Card	✓	✓	√	√	✓	✓	✓		✓		✓	✓	✓	✓	✓	✓
1001-0265	\$ 210	Physical Visa Card	✓	✓	√	√	✓		✓		✓	√	✓		✓		✓	✓
1001-0266	\$ 240	Electronic Visa Card	✓	✓	√	√	✓	✓	✓	✓	✓	√	✓		✓	√	✓	✓
1001-0268	\$ 250	Electronic Visa Card	✓	✓	√	√	✓	✓	✓	✓	✓	√	✓	✓	✓	√	✓	✓
1001-0269	\$ 205	Electronic Visa Card	✓	✓	√	√	√		✓	✓	✓	✓	✓		✓	✓		√
1001-0270	\$ 220	Electronic Visa Card	✓	✓	√	√	✓		✓		✓		✓	✓	✓	✓	✓	√
1001-0271	\$ 195	Physical Visa Card	✓	✓	√	√	✓		✓	✓	✓	√	✓		✓			√
1001-0272	\$ 235	Electronic Visa Card	✓	✓	✓	✓	✓		✓	✓	✓	✓		✓		✓	✓	✓

Participant ID (santized)	Total Paid	Payout type	Enrollment (\$55)	Pre-pilot Survey (\$25)	Month 1 - Drive 20 miles (\$5)	Month 1 - Review and pay (\$10)	Month 2 - Drive 20 miles (\$5)	Month 2 - Review and pay (\$10)		Month 3 - Review and pay (\$10)	Month 4 - Drive 20 miles (\$5)	Month 4 - Review and pay (\$10)	Month 5 - Drive 20 miles (\$5)	Month 5 - Review and pay (\$10)	Month 6 - Drive 20 miles (\$5)	Month 6 - Review and pay (\$10)	Post Pilot Survey (\$25)	Device Returned (\$55)
1001-0273	\$ 250	Physical Visa Card	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	√	√
1001-0274	\$ 250	Physical Visa Card	√	√	√	√	√	✓	√	√	√	√	✓	√	√	√	✓	√
1001-0275	\$ 240	Physical Visa Card	√	√	√	√	√	√	√	√	√	√	✓	√	√		✓	
1001-0276	\$ 205	Electronic Visa Card	✓		√	√	√	√	√	✓	√	√	√		√		√	